

Children's Camps at The Watershed

Terms & Conditions



Booking and Payment

- Full payment is required to secure a place at Camp
- Payments are non-refundable and non-transferable
- Your telephone number and email address are required to set up an account on our system, this will enable us to take payment from you. We may use this information to contact you for marketing and advertising purposes in the future. Please indicate on the booking form if you do not give your consent to this.
- Payment by the customer is deemed as their acceptance in full of all Terms and Conditions

What to Bring to Multi-Activity Camp

- Suitable runners and sports clothing should be worn each day
- Campers should bring swim wear, a swim hat and a towel each day
- Campers should bring a packed lunch from home with them each day along with snacks and drinks
- Campers must apply sun cream before coming to Camp and bring extra sun cream to be reapplied during the day if appropriate

What to Bring to Swim Camp

- Campers should come to swim camp wearing their swimwear underneath their clothing
- Campers must bring their own swim hat & towel
- Level one campers must bring their own armbands

Arriving for Camp and Signing In

- Parents & campers are requested not to attend more than ten minutes before camp starts
- Parents must complete a COVID19 Self Declaration/Contact Tracing Form on the first day of Camp
- Parents must sign in with their child outside the main building before being directed to the designated Waiting Area
- Campers will be brought from the Waiting Area to where camp activities are taking place. Parents are not permitted to wait for children within the main building while Multi-activity and Swim Skills camps are taking place. Access to the viewing galleries is not permitted and parents are asked to return to collect children from the Waiting Area at the end of the camp programme
- Parents/guardians must remain contactable while their children are at camp
- Social distancing must be observed on the premises at all times

Taking Part in Camp

- The Watershed COVID19, Code of Conduct, Child Protection & Health & Safety policies apply at all times
- Multiactivity Campers must be a minimum age of 4 years and Swim Skills Campers a minimum age of 5 years on the first day of camp
- Children may not bring cameras, mobile phones or electronics to Camp
- Chewing gum and glass bottles are not permitted anywhere on the premises
- The Watershed are not responsible for the loss of or damage to any property
- Parents must instruct their children that swim hats are to be worn in the pool at all times & that all children must shower before entering the water
- In adherence with our Child Protection Policy, the Watershed staff will supervise but may not assist children in the Changing Village
- Multi-activity campers spend time in the pool each day, if a Camper does not want to enter the pool, the parent must collect the child immediately
- The Watershed reserves the right to remove a participant from Camp for disruptive or unsafe behaviour. In such cases a parent will be requested to collect the child immediately & no refund will be made
- For the health & welfare of all camp participants, should a child become unwell or present with a suspected illness or infection, parents will be contacted and must collect their child immediately
- The Watershed reserve the right to change or remove any activity from the Camp schedule

Hand Hygiene

- Hand sanitisers are provided for customer use
- Hand Sanitisers contain alcohol and their use is at the customer's own risk, The Watershed do not accept responsibility should a skin reaction occur
- Children will be instructed by Watershed staff to wash their hands at appropriate intervals during the camp schedule

Collection and Signing Out

- The Watershed operates a strict daily Signing Out Procedure & reserves the right to retain a child on the premises if unable to identify the individual collecting
- Parents are requested not to attend more than five minutes before the end of Camp and are not permitted in the Sports Hall or anywhere inside the main building while waiting for their child
- Campers must be collected promptly by their parents from the designated Waiting Area. Supervision is not provided by The Watershed once the Camp Programme is finished.

Photographs/Video Footage

- We may occasionally take photographs/record video footage of your children at camp which we will use with due diligence for the sole purpose of promoting The Watershed in posters, print and social media and on our website. Please inform us when booking if you do not give your consent to this.