

Kilkenny Local Authorities Leisure Complex Ltd  
T/A The Watershed, Bohernatounish Road, Kilkenny

Tel: +353 56 7734620  
Web: [www.thewatershed.ie](http://www.thewatershed.ie)



## **Booking and Payment:**

1. Bookings are made through Eventbrite <https://watershedkilkenny.eventbrite.ie>
2. All ticket sales are final and refunds will not be offered for any cancellation or non-attendance
3. The correct swim level must be booked for each child. If the wrong swim level is booked and there is no space in the correct level – the child will **not** be permitted to attend camp and a refund will not be made
4. If you are unsure what Level to book for your child, please ask before booking as your child will **not** be moved to a more appropriate level if that level is already full and a refund will not be made
5. In the case of an illness or injury occurring before the child is due to attend camp, a medical certificate must be provided
6. Your telephone number and email address are required to enable us to contact you with important information regarding camp should the need arise and to allow us to reach you in the unlikely event that your child may become ill while attending camp
7. Payment by the customer is deemed as their acceptance in full of all Terms and Conditions

## **Discount Code:**

1. A discount code is available if customers wish to book more than one week, in order to avail of this discount, the customer must make an initial booking and then contact The Watershed (by email to [amanda.menton@thewatershed.ie](mailto:amanda.menton@thewatershed.ie)) before making a subsequent booking in order to receive the Discount Code. A credit or refund will not be offered in lieu of discount after a booking has been made

## **What to Bring to Swim Skills Camp:**

1. Children should arrive for Camp wearing their swimwear underneath their clothing
2. They should bring a swim hat, flip flops or swim socks, goggles if preferred and a towel each day
3. Level one Campers should bring their own armbands

## **What NOT to bring:**

1. Children may not bring any electronics or valuable items to Camp
2. Chewing gum and glass bottles are not permitted anywhere on the premises
3. The Watershed are not responsible for any items mislaid or left behind on the premises

## **Additional Needs and Pre-Existing Conditions:**

1. All parents are asked if their child has any additional needs or pre-existing conditions during the booking process on Eventbrite, in order to ensure that their child derives as much enjoyment as possible from their lesson and in the interests of health and safety
2. Parents should provide as much information as possible to ensure that their child's needs are catered for, even if the need is considered inconsequential by the parent
3. One to one assistance cannot be provided by The Watershed. Parents may provide their own one to one assistance for their child if so required but this must be agreed with The Watershed before booking
4. If a child has any disability or pre-existing condition or if any child requires medication at Camp, this must be notified to The Watershed before booking and again at registration

## **Camp Hours**

1. Camp duration is thirty minutes, the start and finish time of camp will be indicated on the ticket booked via Eventbrite
2. Campers are not permitted on the premises unsupervised by their parent or guardian before or after Camp, The Watershed will not provide supervision outside of the Pool Complex and/or Camp hours
3. Children must be signed in and collected promptly

## **Swim Skills Camp Levels:**

1. Swim Skills Camp Levels are the same Levels as per our Children's Group Swimming Lessons programme and broadly cover the same syllabus
2. Swim Skills is taught in a fun and relaxed atmosphere by qualified, experienced Swim Instructors
3. Campers do not need to be attending our Lessons in order to take part in Swim Skills
4. You must familiarise yourself with our swim levels before booking to ensure you book the correct swim level for your child, for more information please visit [www.thewatershed.ie](http://www.thewatershed.ie)



## **Arriving for Camp and Signing In:**

1. Parents & campers are requested not to attend more than ten minutes before camp starts
2. Parents must complete a COVID19 Self Declaration/Contact Tracing Form on the first day of Camp
3. Parents must sign in with their child outside the main building before being directed to the designated Waiting Area
4. Children must wait in the designated Waiting Area after being Signed In, where they will be collected by a member of Staff and brought to the Changing Area
5. Parents are not permitted to wait for children within the main building while camps are taking place. Access to viewing galleries is not permitted and parents are asked to return to collect children from the Waiting Area at the end of the camp programme
6. Parents/guardians must remain contactable while their children are at camp

## **Taking Part in Camp:**

1. The Watershed COVID19, Code of Conduct, Child Protection & Health & Safety policies apply at all times
2. Campers must be a minimum age of 5 years on the first day of camp
3. The Watershed are not responsible for the loss of or damage to any property
4. Parents must instruct their children that swim hats are to be worn in the pool at all times & that all children must shower before entering the water
5. In adherence with our Child Protection Policy, the Watershed staff may not assist children in the Changing Village
6. Children are not permitted to leave the premises at any time during camp hours
7. The Watershed reserves the right to remove a participant from Camp for disruptive or unsafe behaviour. In such cases a parent will be requested to collect the child immediately & no refund will be made
8. For the health & welfare of all camp participants, should a child become unwell or present with a suspected illness or infection, parents will be contacted and must collect their child immediately
10. The Watershed reserves the right to remove a participant from Camp for disruptive or unsafe behaviour. In such cases a parent will be requested to collect the child immediately & no refund will be made
11. For the health & welfare of all camp participants, should a child become unwell or present with a suspected illness or infection, parents will be contacted and must collect their child immediately

## **Pool Etiquette**

1. All campers should use the bathroom and shower before entering the pool
2. The wearing of swim caps is compulsory, which helps enormously with filtration and therefore pool cleanliness
4. Campers must not enter the water prior to the commencement of the session and then only with the permission and under the supervision of the Lifeguard and Swim Instructor
5. Campers may not return to the Changing Village during the session unless accompanied by a member of staff
6. Children must leave the pool area at the end of the session when directed
7. All campers are expected to adhere to the rules documented on signage around the pool area for their safety, comfort and enjoyment and that of others. Lifeguards will enforce these rules and persistent disregard for pool rules will result in a child being prohibited from taking part in the rest of the session
8. Campers must walk and not run in the changing village and pool complex

## **Parental Assistance/Attendance**

1. Parents of young children or children with additional needs or disabilities, who may need assistance with showering and dressing before and after camp. must inform The Watershed at the time of booking and again at registration
2. Our Child Protection Policy prohibits The Watershed staff from assisting campers with showering and dressing



## **Collection**

1. Parents are requested not to attend more than five minutes before the end of Camp and are not permitted anywhere inside the main building while waiting for their child
2. Campers must be collected promptly by their parents from the designated Waiting Area
3. Supervision is not provided by The Watershed once Camp is finished

## **Camp Personnel**

1. All members of staff employed at The Watershed are Garda vetted
2. All Lifeguards and Swimming Instructors are appropriately qualified and experienced in their roles
3. All members of staff undergo Induction in relation to COVID19 policy and procedures, first aid, health and safety, disability awareness and child protection, as well as The Watershed Camp policies and procedures
4. The Watershed Swim Skills Camp will be actively supervised by the Lifeguards and Swim Instructors at all times
5. The Duty Manager on duty will monitor all camp activities

## **First Aid**

1. All Camp staff have easy access to on-site first aid kits and qualified First Aiders on site at all times
2. First Aid responders qualified in the use of oxygen and defibrillators are also on site at all times and can be called on in cases of extreme emergency
3. PPE gear (personal protective equipment) will be worn at all times by our camp staff if delivering first aid to a child at camp.

## **Health and Safety**

1. The Watershed operates a strict Health and Safety Policy and all patrons including campers and parents of campers are expected to comply with the rules and regulations regarding health and safety at The Watershed
2. For their own safety, comfort and enjoyment, and that of others, campers must adhere to all instructions given by camp personnel at all times
3. During Camp, children must follow the instructions given by the Lifeguard on duty and Swim Instructors at all times
4. Hand Sanitisers contain alcohol are provided and their use is at the customer's own risk, The Watershed do not accept responsibility should a skin reaction occur