

Kilkenny Local Authorities Leisure Complex Ltd  
T/A The Watershed, Bohernatounish Road, Kilkenny

Tel: +353 56 7734620  
Web: [www.thewatershed.ie](http://www.thewatershed.ie)



## **Booking and Payment:**

1. Bookings are made through Eventbrite <https://watershedkilkenny.eventbrite.ie>
2. All ticket sales are final and refunds will not be offered for any cancellation or non-attendance
3. The correct age group must be booked for each child. If the wrong age group is booked and there is no space in the correct age group – the child will not be permitted to attend camp and a refund will not be offered
4. In the case of an illness or injury occurring before the child is due to attend camp, a medical certificate must be provided
5. Your telephone number and email address are required to enable us to contact you with important information regarding camp should the need arise and to allow us to reach you in the unlikely event that your child may become ill while attending camp
6. Payment by the customer is deemed as their acceptance in full of all Terms and Conditions

## **Discount Code:**

1. A discount code is available if customers wish to book more than one week, in order to avail of this discount, the customer must make an initial booking and then contact The Watershed (by email to [amanda.menton@thewatershed.ie](mailto:amanda.menton@thewatershed.ie)) before making a subsequent booking in order to receive the Discount Code. A credit or refund will not be offered in lieu of discount after a booking has been made

## **What to Bring to Multi-Activity Camp:**

1. Suitable runners and sports clothing should be worn each day
2. Campers should bring swim wear, a swim hat and a towel each day and their own armbands if required
3. Campers should bring a packed lunch from home with them each day along with snacks and drinks
4. Campers must apply sun cream before coming to Camp and bring extra sun cream to be reapplied during the day if appropriate
5. If medication is required by the child, this must be notified to The Watershed in advance

## **What NOT to bring:**

1. Children may not bring cameras, mobile phones, mp3 players, tablets, game consoles or any electronics or valuable items to Camp with them
2. Chewing gum and glass bottles are not permitted anywhere on the premises
3. The Watershed are not responsible for any items mislaid or left behind on the premises

## **Additional Needs and Pre-Existing Conditions:**

1. All parents are asked if their child has any additional needs or pre-existing conditions during the booking process on Eventbrite, in order to ensure that their child derives as much enjoyment as possible from their time at Camp and in the interests of health and safety
2. Parents should provide as much information as possible to ensure that their child's needs are catered for, even if the need is considered inconsequential by the parent
3. One to one assistance cannot be provided by The Watershed. Parents may provide their own one to one assistance for their child if so required but this must be agreed with The Watershed before booking
4. If a child has any disability or pre-existing condition or if any child requires medication at Camp, this must be notified to The Watershed before booking and again at registration

## **Camp Hours**

1. Camp starts at 9.00am every morning and finishes at 3pm
2. There will be supervised rest periods during the camp programme for lunch, drinks and snacks
3. Campers are not permitted on the premises unsupervised by their parent or guardian before or after these hours
4. Children must be collected promptly at 3pm, The Watershed will not provide supervision once camp has ended

## **Grouping of Children:**

1. Children are divided into three groups according to their age: 5-6 yrs, 7-9 yrs and 10-13 yrs



2. The appropriate ratio of adults to children will be in place at all times
3. If you wish to group your child with another child in the Camp please contact The Watershed by email before booking – we are unable to respond to any such requests on the first morning of Camp. We endeavour to honour all requests, however because of strict group sizes and group dynamics, we are unable to guarantee this.

## **Daily Activities:**

1. Each child will complete approximately five group activities per day
2. A timetable of activities for each day of camp will be available on [www.thewatershed.ie](http://www.thewatershed.ie) for information
3. The Watershed reserve the right to change or remove any activity from the Camp schedule
4. Camp activities, including whether they will take place indoors or outdoors, are subject to change without notice
5. If you have any particular queries concerning a specific element of your child's programme whilst they are at Camp, then please contact us, we will be more than happy to answer your questions

## **Arriving for Camp and Signing In:**

1. Parents & campers are requested not to attend more than ten minutes before camp starts
2. Parents must complete a COVID19 Self Declaration/Contact Tracing Form on the first day of Camp
3. Parents must sign in with their child outside the main building before being directed to the designated Waiting Area
4. Children must wait in the designated Waiting Area after being Signed In, where they will be collected by a member of our Camp Staff and brought to the area where activity is taking place
5. Parents are not permitted to wait for children within the main building while camps are taking place. Access to viewing galleries is not permitted and parents are asked to return to collect children from the Waiting Area at the end of the camp programme
6. Parents/guardians must remain contactable while their children are at camp

## **Taking Part in Camp:**

1. The Watershed COVID19, Code of Conduct, Child Protection & Health & Safety policies apply at all times
2. Campers must be a minimum age of 5 years on the first day of camp
3. The Watershed are not responsible for the loss of or damage to any property
4. Parents must instruct their children that swim hats are to be worn in the pool at all times & that all children must shower before entering the water
5. In adherence with our Child Protection Policy, the Watershed staff will supervise but may not assist children in the Changing Village
6. Campers spend time in the pool each day, if a Camper does not want to enter the pool, the parent must collect the child immediately
7. Children are not permitted to leave the premises at any time during camp hours
8. The Watershed reserves the right to remove a participant from Camp for disruptive or unsafe behaviour. In such cases a parent will be requested to collect the child immediately & no refund will be made
9. For the health & welfare of all camp participants, should a child become unwell or present with a suspected illness or infection, parents will be contacted and must collect their child immediately
10. The Watershed reserves the right to remove a participant from Camp for disruptive or unsafe behaviour. In such cases a parent will be requested to collect the child immediately & no refund will be made
11. For the health & welfare of all camp participants, should a child become unwell or present with a suspected illness or infection, parents will be contacted and must collect their child immediately

## **Pool Etiquette**

1. All campers will be instructed to use the bathroom and shower before entering the pool
2. The wearing of swim caps is compulsory, which helps enormously with filtration and therefore pool cleanliness
3. Children will change and store their belongings in the separate male and female Group changing areas under the supervision of camp staff
4. Campers must not enter the water prior to the commencement of the pool session and then only with the permission and under the supervision of the Lifeguard and camp staff
5. Campers may not return to the Changing Village during the pool session unless accompanied by a member of staff



6. Children must leave the pool area at the end of the session when directed
7. All campers are expected to adhere to the rules documented on signage around the pool area for their safety, comfort and enjoyment and that of others. Lifeguards will enforce these rules and persistent disregard for pool rules will result in a child being prohibited from taking part in the rest of the pool session
8. Campers must walk and not run in the changing village and pool complex

## **Parental Assistance/Attendance**

1. Parents of young children or children with additional needs or disabilities, who may need assistance with showering and dressing before and after pool activities. must inform The Watershed at the time of booking and again at registration
2. Our Child Protection Policy prohibits The Watershed staff from assisting campers with showering and dressing
3. Campers will be supervised at all times while in the Changing Village

## **Collection and Signing Out**

1. The Watershed operates a strict daily Signing Out Procedure & reserves the right to retain a child on the premises if unable to identify the individual collecting
2. Parents are requested not to attend more than five minutes before the end of Camp and are not permitted in the Sports Hall or anywhere inside the main building while waiting for their child
3. Campers must be collected promptly by their parents from the designated Waiting Area
4. Supervision is not provided by The Watershed once the Camp Programme is finished

## **Camp Personnel**

1. All members of staff employed at The Watershed are Garda vetted
2. All members of staff undergo Induction in relation to COVID19 policy and procedures, first aid, health and safety, disability awareness and child protection, as well as The Watershed Camp policies and procedures
3. The Watershed Multi-Activity camp will be actively supervised by the Camp Supervisor at all times
4. All Multi-Activity campers are actively supervised by Lifeguards and camp personnel during pool activities
5. The Duty Manager on duty will monitor all camp activities

## **First Aid**

1. All Camp staff have easy access to on-site first aid kits and qualified First Aiders on site at all times
2. First Aid responders qualified in the use of oxygen and defibrillators are also on site at all times and can be called on in cases of extreme emergency
3. PPE gear (personal protective equipment) will be worn at all times by our camp staff if delivering first aid to a child at camp

## **Photographs/Video Footage**

1. The Watershed may occasionally take photographs/record video footage of children at camp which will be used with due diligence for the sole purpose of promoting The Watershed in posters, print and social media and on the website. Parents must inform us when booking if they do not give consent to this.

## **Health and Safety**

1. The Watershed operates a strict Health and Safety Policy and all patrons including campers and parents of campers are expected to comply with the rules and regulations regarding health and safety at The Watershed
2. For their own safety, comfort and enjoyment, and that of others, campers must adhere to all instructions given by camp personnel at all times
3. During pool activities, campers must follow the instructions given by the Lifeguard on duty at all times
4. Hand Sanitisers contain alcohol are provided and their use is at the customer's own risk, The Watershed do not accept responsibility should a skin reaction occur